

Microsoft Airband Partners take steps to address current global crisis

Microsoft Airband partners are taking steps to provide essential broadband services and support the rural communities that they serve. They are committed to the FCC's 'Keep Americans Connected Pledge' and are committing to their communities by refraining from terminating customers due to their inability to pay their bills, waiving any customer late fees, and opening Wi-Fi hotspots.

They are also busy constructing hundreds of public Wi-Fi spots to provide much broadband services for communities including enabling distance learning, telemedicine, telework, and filing critical forms, such as unemployment applications, and other necessary online activity. These hotspots are located in a variety of "drive up" locations, including in public parking lots where users can remain safely in their vehicles while accessing online services.

Microsoft has ALSO committed to donate additional Wi-Fi and last mile access equipment, including TV white space equipment, to enable our Airband Partners to establish public access points at several hundred more locations across the our Airband Partners' coverage areas.

To find out more about Microsoft's critical work to provide essential connectivity, visit the [website](#).